Complaints lodged with the UM Student Complaints Commission in relation to advancement, repetition, extension of a student status, or possible violation of student's rights regarding studies

The faculties decide upon complaints based on Articles 85, 212 or 214 of the Statute of the University of Maribor and according to the Instructions on Deciding Student Complaints and Justified Reasons in accordance with Articles 85, 121, and 214 of the Statute of the University of Maribor.

A complaint may be lodged against the decision of the faculty's commission responsible for academic affairs with the UM Student Complaints Commission, Slomškov trg 15, 2000 Maribor, within eight days from the day of service of the issued decision. A complaint shall be lodged in writing with the authority issuing the decision at first instance.

The complaint may be sent by regular post, submitted to the faculty's Student Affairs Office or to the registry or reception of the UM Rectorate in writing.

Office hours for possible additional explanations at the UM Rectorate:

• every Tuesday and Thursday between 9.00 and 11.00 a.m.

Contact person:

Doroteja Smogavec: doroteja.smogavec@um.si, +386 2 23 55 290.